



Job Offer

BeNe Collections & Litigation Manager

Date: February 10th, 2022
Business Line: Collection & Litigation
Position: BeNe Collections & Litigation Manager

Within the BeNe-cluster we are looking for a BeNe Collections & Litigation Manager who will take the lead over the Collections, Litigation and Recovery departments in Belgium and the Netherlands. This manager will have 4 direct team members and indirect a total of around 25 team members. The duties and responsibilities in this job description are not exhaustive and are subject to change in accordance with the needs of the company.

What will you be doing as BeNe Collections & Litigation Manager?

- You have the responsibility of all Collections, Litigation and Recovery tasks for Belgium and the Netherlands, including but not limited to:
 - Manage directly and indirectly the responsible collections and litigation officers;
 - Develop collections & litigation strategies to minimize 'bad debt' provisions and loss;
 - Keep track and report evolution of arrears for all BU's and entities to the executive committee;
 - Organize and chair the quarterly Doubtful Debtor Committee;
 - Provide technical and strategic advice about debt collection and procedures;
 - Manage our strategic partnerships with external service providers.
- You advise the executive committee proactively and reactively;
- You have the responsibility over the Complaints Handling;
- You play a crucial role in the launch and management of fraud prevention measures;
- You define the requirements for our current and future processes and systems;
- You contribute significantly to the building and deployment of our new core system Moonrise for Collection and Litigation Operations.

You recognize yourself in this

- Results-oriented and work in a structured manner;
- Pragmatic and able to work independently;
- Excellent communication and leadership skills with an ability to influence at all levels;
- Ability to build supportive relationships with everyone across the company;
- Knowledge how to connect stakeholders from different departments;
- Ability to multi-task, manage time effectively and keep calm under pressure;
- Take initiative to improve processes in the whole value chain;
- A college degree;
- Proficiency in both English and Dutch to maintain contact with local and Corporate teams, French is a plus
- You are willing to travel (to Brussels and 's-Hertogenbosch).

Other core competencies we are looking for are: Developing employees, Delegating, Identification with Management, Insight, Leadership of Groups, Managing, Planning and Organizing.

What else are you looking for in a job

- Challenging work in a dynamic environment;
- Opportunities to further develop yourself; and
- International work environment.



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To conclude:

If you would like to know more about the position, please contact Oktay Yöndem, BeNe Manager Collections & Litigation via tel. +31 6 - 53 30 98 33. For more information please contact Rob Schreuder, HR Manager, tel. +31 (0) 6 - 12 76 67 34. Written application with CV and motivation should be sent before March 1st, 2022 to rob.schreuder@bnpparibas.com and oktay.yondem@bnpparibas.com.